

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC199_CKRCT20240802_799	2 nd August 2024	Mobile message	The Contractor & Engineer	Ponding of water next to YMT site	<p>1823 hotline referred one (1) complaint on 2nd August 2024 to the Contractor about water accumulation at Shanghai Street near the Yau Ma Tei Construction site (Annex A). The complainant complained about ponding of water at Shanghai Street outside YMT Jade Market near the YMT Site.</p> <p>Site inspection at YMT construction site was carried out by ET with Contractor and Resident Site Staff on 6th August 2024. Ponding of water was not observed during the site inspection (Annex B). Flooding occurred on the complaint date was considered to be the result of heavy rain.</p> <p>As there is no evidence showing that the accumulation of water was caused by construction works of Yau Ma Tei Construction Site. The complaint was considered to be non-related to the project.</p> <p>According to the information provided by the Contractor,</p>	Investigation report was finalized on 4 th October 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Highways Department (HyD) has been preparing for road improvement works at the location in order to improve the issue of water accumulation. Application of Temporary Traffic Arrangement by HyD has been approved and road improvement works was targeted to start within September 2024 (Annex B).</p> <p>The Contractor was instructed by Highways Department to increase the frequency of site inspection and clearing stagnant water.</p>	
EC200_CKRCT20240925_806	25 th September 2024	1823	The Contractor & Engineer	Noise nuisance at MTK Site	1823 hotline referred one (1) complaint on 25 th September 2024 to the Contractor about the continuous noise caused by the construction activities at the CKR Ma Tau Kok work site, which caused serious disturbance to nearby residents.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC201_CKRCT20240925_807	25 th September 2024	1823	The Contractor & Engineer	Dust at MTK site	One (1) complaint was received by 1823 hotline on 21 September 2024 and was referred to the Contractor on 25 September 2024 about dust nuisance and prolonged progress of the	Under investigation and the investigation results will be reported in

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					construction works near Kowloon City Ferry Pier from Ma Tau Kok Construction site.	the subsequent Monthly EM&A Report.
EC202_CKRCT20240925_808	25 th September 2024	Contractor's Hotline, 1823	The Contractor & Engineer	Noise nuisance at MTK Site	One (1) complaint was received by the Contractor on 25 September 2024 and one (1) complaint from the same complainant was referred from 1823 to the Contractor about the continuous noise caused by the construction activities at the Ma Tau Kok construction site.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	206	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	2	0
	Cumulative Project-to-Date	159	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.