

Appendix L

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	3 September 2020 (Referred by the Contractor on 4 September 2020)	<p>Environmental Complaint No: EC-032-CKRKTW20200903_01_C055</p> <p><u>Details of Complaint</u></p> <p>Complaint (ref.: CKRKTW20200903_01_C055) was received by Highway Department on 3 September 2020 and referred by Gammon Construction Limited on 4 September 2020. The complaint related to the noise concern was detailed as follows:</p> <ul style="list-style-type: none"> - 就昨天晚上 11 時後，本苑居民再次受到工程「打石」的噪音嚴重影響，分別由 5/F 至 31/F 的住戶均被噪音騷擾，使到難以入睡。為免繼續影響本苑居民，及對本苑居民的健康造成進一步的傷害，貴署必須立即停止在晚間 11 時後，於馬頭角豎井工地的任何「打石」工程。 <p><u>Details of Investigation and findings</u></p> <p>As the complaint was received on 3 September 2020 and claimed that the noise nuisance came from the nighttime works the night before the complaint received date, In the view of this, the investigation was considered to include the construction works during restricted hours at Ma Tau Kok on 2 September 2020.</p> <p>As reported by the Contractor, the construction activities were conducted during the restricted hours on 2 September 2020, which were:</p> <p>2 September 2020</p> <p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (38m below ground) • Water pumping <p><u>From 23:00 to 07:00 on next day</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (38m below ground) • Water pumping <p>Valid Construction Noise Permit (CNP no.: GW-RE0603-20) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) from 19:00 to 23:00 and 23:00 to 07:00 on next day by different group and conditions.</p> <p>As reported by the Contractor, except for ventilation fan with enclosure, Sound Power Level ≤ 85dB(A), electric submersible water pump (CNP 283), wastewater treatment plant, Sound Power Level ≤ 80dB(A), electric air blower and electric welding machine, all other PMEs were only operated inside the shaft with all openings covered by acoustic enclosure.</p> <p>As reported by the Contractor, proper noise mitigation measures had conducted to comply with the listed condition in the granted CNP, such as all opening of access shaft had been covered by acoustic enclosure for noise screening, the door of a tally room at the Access Shaft had been closed during the nighttime works and specific ventilation fan had been connected to silencers which not less than 8.9m in length.</p>	Closed	3	34

Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
	<p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME list based on the Contractor's information.</p>			
<p>17, 23, 24 and 25 September 2020</p> <p>(Referred by the Contractor on 26 September and 7 October 2020)</p>	<p>Environmental Complaint No: EC-033- CKRKTW20200923_01_C057 & CKRKTW20200924_01_C058 & CKRKTW20201007_01_C060</p> <p><u>Details of Complaint</u></p> <p>Similar Complaints (ref.: CKRKTW20200923_01_C057 & CKRKTW20200924_01_C058) were received by Gammon Construction Limited on 23 and 24 September 2020 respectively and referred on 26 September 2020. In addition, one relative complaint (ICC ref.: 3-6477395523) and two relative complaints (EPD ref.: EP3/K10/RE/00021704-20 and EP3/K10/RE/00021838-20) were received by 1823 Government Hotline on 17 September 2020 and Environmental Protection Department on 23 and 25 September 2020 respectively, and referred by Gammon Construction Limited on 7 October 2020. The complaints related to the smoke, odour and noise concern were detailed as follows:</p> <p><u>17 Sep 2020 (ICC ref.: 3-6477395523):</u></p> <ul style="list-style-type: none"> - 投訴人投訴九龍城興仁街 27 號對出海域有 2 架船隻不斷挖掘垃圾發出惡臭，滋擾居民。投訴人指近來有船隻每天 8:00-17:00 於此海域不斷挖掘垃圾，發出惡臭及噪音，亦令旁邊的舊式住宅感到搖晃，要求有關部門跟進。 <p><u>23 Sep 2020 (ref.: CKRKTW20200923_01_C057):</u></p> <ul style="list-style-type: none"> - 本處近日發現，翔龍灣對出海傍有一挖泥船進行挖泥工程，而該船隻排出的廢氣及挖泥帶起的海底泥均發出難聞的氣味，對本苑居民構成極大的影響，並且對環境造成污染。故此，本處特來此電郵，要求 貴署進行跟進，停止挖泥船繼續發出難聞氣味影響本苑居民。 <p><u>23 Sep 2020 (EPD ref.: EP3/K10/RE/00021704-20):</u></p> <ul style="list-style-type: none"> - Complaint of noise and odour generated from the construction works carried out by the grab dredger. - Please implement practicable measures to minimize the environmental nuisance affecting the nearby residents. <p><u>24 Sep 2020 (ref: CKRKTW20200924_01_C058):</u></p> <ul style="list-style-type: none"> - 本處收到興仁樓 27 號居民求助，指該大廈對出海面有兩艘寫上「合群」的躉船每天挖掘淤泥，並長達 8 小時。並在挖掘時產生噪音和臭味，若刮風時臭味情況會更嚴重，導致求助者需要長期關閉窗戶以阻隔噪音和臭味。而且求助者指出，兩艘躉船離興仁樓只約 20 米距離，擔心大風時船隻會撞向岸邊，危害近岸居民安全。求助者希望 貴司減低該船隻所造成之臭味和噪音問題。 <p><u>25 Sep 2020 (EPD ref.: EP3/K10/RE/00021838-20):</u></p> <ul style="list-style-type: none"> - Complaint of smoke and odour generated from the dredging works at your construction site. 	<p>Closed</p>		

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	<p>- Please implement practicable measures to minimize the environmental nuisance affecting the nearby residents.</p> <p><u>Details of Investigation and findings</u></p> <p>According to the information provided by the Contractor, intermittent dredging was started on 10 September 2020.</p> <p>To monitor the environmental impact from the intermittent dredging and construction works, regular EM&A monitoring and additional environmental monitoring at Grand Waterfront were conducted on 10, 16, and 22 September 2020. As reported by the Contractor, the intermittent dredging was also conducted on 10 and 16 September 2020.</p> <p>No non-compliance was recorded based on the monitoring data at the EM&A station and additional monitoring station at Grand Waterfront.</p> <p>As reported by the Contractor, odour removal agent was regularly sprayed at derrick lighter by the Contractor to minimize the odour emission from the dredging. Also, the acoustic sheet was erected on the exposed part of the engine at derrick lighter and filter replacement to improve the performance of noise screening and avoid the dark smoke emission as an additional measure for dredging.</p> <p>Regular site inspection was conducted on 23 and 30 September 2020 by ET, no adverse observation against air and noise during the site inspection. The intermittent dredging was also conducted with cage type silt curtain and close grab. Also, no dark smoke emission was observed during the intermittent dredging.</p> <p>As reported by Contractor, one inspection was conducted by the EPD and the Contractor on 28 September 2020, no adverse comment was recorded from EPD against the operation of dredging.</p> <p>To conclude, proper mitigation measure and additional improvement measure had already conducted by the Contractor to minimize the odour, air, noise and water nuisance from the dredging.</p>			
26 September 2020 (Referred by the Contractor on 24 September 2020)	<p>Environmental Complaint No: EC-034-CKRKTW20200924_01_C059</p> <p><u>Details of Complaint</u></p> <p>Complaint (ref.: CKRKTW20200924_01_C059) was received by Gammon Construction Limited on 24 September 2020 and referred by Gammon Construction Limited on 26 September 2020. The complaint related to the noise concern was detailed as follows:</p> <ul style="list-style-type: none"> - 噪音 24 小時，特別半夜有擾人睡眠的噪音，已困擾多月，例如昨晚 (2020 年 9 月 24 日凌晨 0 時至大概 1 時半) 噪音不斷。 - 為何工程需要 24 小時進行? (向管理處投訴，管理處說工程是金門及已獲得環保署批准) - 何時完工? - 因屬低層戶，所以噪音(搵搵聲)聽得清楚，午夜會被嘈醒，商場及平台的保安亦聽到，有關聲響大約由去年尾開始發出。 <p><u>Details of Investigation and findings</u></p> <p>As the complaint was received on 24 September 2020 and claimed that the noise nuisance came from the nighttime works the night before the complaint received</p>	Closed		

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		<p>date. In the view of this, the investigation was considered to include the construction works during restricted hours at Ma Tau Kok on 23 September 2020.</p> <p>As reported by the Contractor, the construction activities were conducted during the restricted hours on 23 September 2020, which were:</p> <p>23 September 2020</p> <p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (38.5m below ground) • Water pumping <p><u>From 23:00 to 07:00 on next day</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (38.5m below ground) • Water pumping <p>Valid Construction Noise Permit (CNP no.: GW-RE0603-20) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) from 19:00 to 23:00 and 23:00 to 07:00 on next day by different group and conditions.</p> <p>As reported by the Contractor, except for ventilation fan with enclosure, Sound Power Level ≤ 85dB(A), electric submersible water pump (CNP 283), wastewater treatment plant, Sound Power Level ≤ 80dB(A), electric air blower and electric welding machine, all other PMEs were only operated inside the shaft with all openings covered by acoustic enclosure.</p> <p>As reported by the Contractor, proper noise mitigation measures had conducted to comply with the listed condition in the granted CNP, such as all opening of access shaft had been covered by acoustic enclosure for noise screening, the door of a tally room at the Access Shaft had been closed during the nighttime works and specific ventilation fan had been connected to silencers which not less than 8.9m in length.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME list based on the Contractor's information.</p>			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0