

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC200_CKRCT20240925_806	25 th September 2024	1823	The Contractor & Engineer	Noise nuisance at MTK Site	<p>One (1) complaint was referred from 1823 to the Contractor on 25 September 2024 about the continuous noise at the Ma Tau Kok construction site (Annex A), which caused serious disturbance to nearby residents. The complainant stated that the noise nuisance was caused by Gammon Construction and asked for follow up action.</p> <p>Based on the detail of complaint, the major source of noise nuisance was the construction works carried out by Central Kowloon Route – Kai Tak West Contract, which located next to the Ma Tau Kok Construction Site.</p> <p>The complaint case was considered to be unrelated to the Project.</p> <p>According to the Contractor, the project team held a meeting on 27 September 2024 with the complainant to explain the work details.</p> <p>The Contractor and the project team will closely monitor the</p>	Investigation report was finalized on 1 st November 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					construction processes at the site to ensure the implementation of relevant noise mitigation measures during the construction period.	
EC201_CKRCT20240925_807	25 th September 2024	1823	The Contractor & Engineer	Dust at MTK site	<p>One (1) complaint was received by 1823 hotline on 21 September 2024 and was referred to the Contractor on 25 September 2024 about dust nuisance and prolonged progress of the construction works near Kowloon City Ferry Pier from Ma Tau Kok Construction site.</p> <p>According to the information provided by the Contractor, major source of dust was the breaking works carried out for the demolition of CLP room and WetSep area in the MTK construction site. Watering was applied as a major mitigation measure.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction dust monitoring (1-hr TSP & 24-hr TSP) was conducted at the</p>	Investigation report was finalized on 9 th October 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>monitoring location E-A14a, Block B of Merit Industrial Centre (Annex A) on 17 September 2024 in accordance with the requirement set out in the EM&A Manual. The dust monitoring results on 17 September are shown in Annex B. The dust monitoring results carried out in September 2024 complied with the air quality impact criteria stipulated in EIAO-TM.</p> <p>According to the information provided by the Contractor, watering was applied during the breaking works (Annex C).</p> <p>Barrier cloth was provided for the breaking area after receiving the complaint (Annex C).</p>	
EC202_CKRCT20240925_808	25 th September 2024	Contractor's Hotline, 1823	The Contractor & Engineer	Noise nuisance at MTK Site	<p>One (1) complaint was received by the Contractor on 25 September 2024 and one (1) complaint from the same complainant was referred from 1823 to the Contractor on 26 September 2024 about the continuous noise caused by the construction activities at the Ma Tau Kok construction site (Annex A). The complainant understood about the noise</p>	Investigation report was finalized on 10 th October 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>generated in daytime but complained about the noise generated by night works within the noise enclosure.</p> <p>Based on the information from the Contractor, the complainant concerned about noise nuisance caused by handling of backfill materials down to the C&C Area during night time period between 25 and 26 September 2024, which was allowed under the CNP No. GW-RE1111-24 (valid from 1 September 2024 to 28 February 2025).</p> <p>The mentioned work activity was carried out with one (1) excavator, as shown in Annex B. The PME used complied with condition 3.a of CNP No. GW-RE1111-24.</p> <p>According to the Contractor, all night works were conducted inside the noise enclosure, with all access doors closed (shown in Annex B), which complied with condition 3.d.4 of CNP No. GW-RE1111-24.</p> <p>To minimize generation of noise nuisance, the Contractor will ensure all access doors, access</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					panels and cover to be closed when carrying out night time construction works in order to minimize the noise generated by night time works.	
EC203_CKRCT20241029_817	29 th October 2024	Contractor's Hotline	The Contractor & Engineer	Noise nuisance at MTK Site	One (1) complaint was received by the Contractor on 29 October 2024 about noise nuisance from the works generated from the noise enclosure at Ma Tau Kok Site in the morning.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC204_CKRCT20241031_818	31 st October 2024	Contractor's Hotline	The Contractor & Engineer	Noise nuisance at MTK Site	One (1) complaint was received by the Contractor on 31 October 2024 about noise nuisance generated from the works (metal cutting) early in the morning at 7:18am.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	2	0	0
Cumulative Project-to-Date	208	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	2	0
	Cumulative Project-to-Date	159	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.