

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	3 Oct 2023	<p>Environmental Complaint No.: EC-069</p> <p>Details of Complaints:</p> <p>The complaint (EPD ref.: K19/RE/00023442-23) was received by EPD on 2 October 2023 and referred by Contractor on 3 October 2023. The case was related to the noise concerns as follows:</p> <ul style="list-style-type: none"> - Complaint of noise nuisance from the CKR construction site at San Ma Tau Street, Kowloon. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - As reported by the Contractor, the construction activity of removal ELS underneath the traffic deck was conducted the at 09:00 – 18:00 on 2 October 2023. - Valid Construction Noise Permits (CNP no.: GW-RE1138-23) for MTK site had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) during the restricted hours by different groups and conditions. - As confirmed by the Contractor, two chain blocks, three air blowers, two electric impact wrenches and one cherry picker were used at MTK site from 09:00 to 18:00 on 2 October 2023 which complied the requirement in Group C for General holiday of the CNP. - The construction activities on 2 October 2023 were carried out at the underground of Working Area A, which fully covered by the steel plate with at least 17dB(A) noise reduction capability such that no part of the PME operating at Area A underground was visible from any nearby NSR. - From the results of the compliance check, no non-compliance was found under the conditions in the granted CNPs. <p>Conclusion:</p> <ul style="list-style-type: none"> - The Contractor was complied with the terms and conditions under the valid CNPs for the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME lists based on the Contractor's information. Therefore, the complaint on the construction noise from MTK site was non-project related. 	Closed	1	69
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0