

Appendix K

Cumulative Statistics on Exceedances, Complaints, Notifications of
Summons and Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC176_CKRCT20231002_721	2 October 2023	The Contractor Hotline	The Contractor & Engineer	Construction noise	<p>A complaint was received from the resident of Kwun Hei Court on 2nd October 2023 about the noise nuisance generated from Ho Man Tin construction site. He/she complained about hearing "beeping" sound like reversing vehicles and piling sound like metal hammering at 1:00 hours. He/she requested the Contractor to install additional noise barriers and avoid conducting noisy process at nighttime.</p> <p>The Contractor confirmed that no pile piling was conducted during the complaint period. The noise nuisance was generated from the night works for demolition of the D-wall at the construction site.</p> <p>Based on the information from</p>	Investigation report was finalized on 9 November 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the Contractor, the complainant concerned noise nuisance during the complaint period was the operation of Saw, wire and mobile crane on the ground work area. These activities were confirmed to comply with CNP (GW-RE1124-23).</p> <p>The concerned works were conducted on the ground work area, the following actions were taken by Contractor:</p> <p>Noise barriers were added on the mobile crane to minimize the noise nuisance.</p> <p>After applied the mitigation measures, the complainant noted that the improvement and has no further comment.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities</p>	

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					<p>and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE1124-23) condition 3.d.10.</p> <p>The Contractor was suggested to carry out noise monitoring at the</p>	

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					sensitive receiver while conducting tunneling works if necessary.	
EC177_CKRCT20231024_729	24 October 2023	The Contractor Hotline	The Contractor & Engineer	Construction noise	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.	
EC178_CKRCT20231022_730	22 October 2023	1823	The Contractor & Engineer	Construction noise	<p>A complaint was referred by 1823 on 22nd October 2023. The complainant complained about the cement vehicles always entering the Sheung Lok Street Construction site on 19th and 20th October 2023 evening around 21:30. He/she enquired whether there are any valid CNP for the night work.</p> <p>Based on the information from the Contractor, the complainant concerned noise nuisance during the complaint period was</p>	Investigation report was finalized on 9 November 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>material transportation from ground surface work area to the tunnel area. This activity was confirmed to comply with CNP (GW-RE0954-23).</p> <p>To minimize the noise nuisance, the following action was taken by Contractor:</p> <p>Noise enclosure was closed during the process of material transportation from ground surface work area to the tunnel area.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/</p>	

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					<p>stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	
EC179_CKRCT20231026_734	26 October 2023	The Contractor Hotline	The Contractor & Engineer	Construction noise	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	4	0	0
Cumulative Project-to-Date	180	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	4	0
	Cumulative Project-to-Date	147	0