

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC138_CKRCT20 220909_526	9 September 2022	Contract Complaint Hotline	The Contractor & Engineer	Construction Noise	<p>A complaint was received from a resident of King's Park Villa on 9 September 2022 about the construction noise generated from the Ho Man Tin tunnel works continue on 3:00 hours. He/she requested the Contractor to stop the works that may generate noise nuisance after 23:00 hours.</p> <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 8 September 2022 to 07:00 hours on 9 September 2022, mainly included:</p> <ul style="list-style-type: none"> ➤ Breaking ➤ Shotcreting ➤ Drilling ➤ Mucking Out ➤ Lifting <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor had installed the full enclosure to minimize the noise nuisance.</p>	Investigation report was finalized on 8 November 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor agreed to keep monitoring the construction procedures to avoid the similar situation.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor confirmed that there are temporary breaking works at that time because of the dangerous gravel inside the tunnel may cause dangerous situation.</p> <p>The Contractor agreed to stop the construction works that may generate noise nuisance before 23:00 hours on weekdays.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0869-22) condition 3.d.8.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary	
EC141_CKRCT20 221008_532	8 October 2022	Contract Complaint Hotline	The Contractor & Engineer	Spillage water	<p>A complainant was complained about the water spillage at the Ho Man Tin construction site near the entrance of the court, people walking by may easily get splashed by the spillage water. He/she requested the contractor to improve the situation.</p> <p>According to the information provided by the Contractor, the drainage located near the entrance of the court may easily causing water splash to the people who walking by because of the blockage of the U-channel.</p> <p>The Contractor has cleaned the relevant water channel on 14 October 2022.</p> <p>The Contractor has optimized the relevant drainage system to reduce the possibility of splashing water.</p> <p>The Contractor agreed to strengthen the site inspection and cleaning the construction site.</p> <p>ET conducted weekly site inspections on 25 September 2022, no particular observations and recommendations about the water spillage at</p>	Investigation report was finalized on 7 November 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the entrance of the court were made from the inspection team.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p> <p>All drainage facilities and erosion and sediment control structures should be regularly inspected and maintained to ensure proper and efficient operation at all times and particularly following rainstorms.</p> <p>Deposited silt and grit should be removed regularly and disposed of by spreading evenly over stable, vegetated areas</p>	
EC142_CKRCT20 221014_535	14 October 2022	1823	The Contractor & Engineer	Muddy water	A complaint case was received by 1823 on 14 October 2022 regarding the muddy water overflowed to the public area and the storm drain manhole from the Ho Man Tin construction site on 14 October 2022.	Investigation report was finalized on 7 November 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>According to the information provided by the Contractor, overflow of muddy water was found while inspecting the area nearby gate 2.</p> <p>The Contractor had optimized the water pump for better water discharging ability.</p> <p>The Contractor had cleaned the affected area immediately after the overflow accident.</p> <p>The Contractor agreed to carry out monitoring and maintenance regularly on the water pump to avoid recurrence of overflow accident.</p> <p>The Contractor had placed sandbags outside Gate 2 as mitigation measure and the front-line workers are trained to place sandbags when washing the drainage pipe.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>To prevent pollution from wastewater overflow, the pump sump of any water recycling system should be provided with an on-line standby pump of adequate capacity and with automatic alternating devices.</p> <p>All drainage facilities and erosion and sediment control structures should be regularly inspected and maintained to ensure proper and efficient operation at all times and particularly following rainstorms.</p> <p>Deposited silt and grit should be removed regularly and disposed of by spreading evenly over stable, vegetated areas</p>	
EC143_CKRCT20 221017_542	17 October 2022	Contract Complaint Hotline	The Contractor & Engineer	Construction Noise	<p>A complaint was received from the resident of Chak Fung House on 17 October 2022 about the noise nuisance generated from the Yau Ma Tei tunnel works at daytime, explosion noise was clearly heard at 18:00 hours to 18:30 hours every day and non-stop digging sound started from 7:00 hours.</p> <p>Based on the information from the Contractor, the daytime activities nearby the complainant during 7:00 hours – 19:00 hours were identified as drilling and breaking. These activities were conducted in accordance with the requirement</p>	Investigation report was finalized on 10 November 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the ET under Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Prosperous Garden Block 1 (W-N25A) and Hydan Place (W-N18) in October 2022 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in October 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspections in Yau Ma Tei on 3 October 2022 and 1 November 2022, no particular observations and recommendations were made regarding the noise impact from the inspection team.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor agreed to keep monitoring the noise level and implement all practicable measures to minimize the potential nuisance to the residents.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance. The Contractor agreed to defer every day's digging works from 7:00 hours to 7:30 hours.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to perform good communication and coordination for the safe blasting of different chainage locations on the same day.</p> <p>The Contractor was reminded to monitor the ground vibrations of the blasting operation and adjust the MICs according to the actual geotechnical features to ensure blasting vibrations within the specified PPV limit.</p>	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	144	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	120	0