

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC029_CK RCT20200 915_097	15 September 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A complainant complained about the noise nuisance generated from 24-hrs construction activities (i.e. digging and mucking out works) on the Ho Man Tin site. The complainant showed his/her concern on the construction works. The complainants requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>Based on the information from the main contractor, the daytime activities at Chi Man Street from 07:00 – 19:00 on 2nd September 2020, mainly included core drilling, grouting, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3) in September 2020, in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in September 2020 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspection on 8th</p>	Investigation reports finalized on 4 November 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>September 2020, 15th September 2020 and 22nd September 2020 (with IEC), no particular observation and recommendation was made regarding the construction noise from the inspection team.</p> <p>According to the Site Diary provided by the Contractor, no construction works carried out on the ground during the restricted hours (19:00 – 07:00 hours). Other Powered Mechanical Equipment (PME) included concrete spraying pump, concrete truck mixer, loader, hydraulic breaker, were operating inside the closed shaft enclosure in accordance with the conditions in the valid Construction Noise Permit (CNP No.: GW-RE0533-20), and used only during the restricted hours (19:00 – 07:00 hours).</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the 	

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					<p>operation of construction plants to minimize noise from construction site;</p> <ul style="list-style-type: none"> • Construction of noise enclosure was undergoing and expected to be completed in Q3 of 2020 at soonest to minimize the noise nuisance to the public; • The Main Contractor agreed to keep close liaison with the Management Offices of Ho Man Tin Estate for regular updating the construction programme and nature of works involved. • The contractor would monitor closely the after blasting process such as mucking out and scaling at night time to reduce the disturbance to the concerned residents. <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The main contractor was suggested to carry out night-time noise monitoring on the sensitive</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					receivers if necessary	
EC030_CK RCT20200 924_102	24 September 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A complainant of the Management Office (MO) of the Mantin Heights referred a complaint case of their resident regarding noise nuisance generated from the works of Central Kowloon Route. The resident of 2/F Block 9 complained about the hammering noises which suspected to be generated from Ho Man Tin site around 01:50 on 24th September. The complainant had previously shown his/ her concern regarding the noise nuisance via the Project hotline but was not satisfied that the complaint was not addressed. The MO requested the main contractor to follow up on the case and arrange meeting to discuss details of the work and the noise mitigation measures that would be undertaken.</p> <p>According to the Contractor, suspected that the noise emitted from during the process of mucking out and scaling could cause nuisance to the resident. Regarding the information from the Contractor, the acoustic door was closed and all construction works were carried out inside the underground tunnel and behind the door.</p>	Investigation reports finalized on 11 November 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>According to the Contractor, no construction works were conducted on the ground. Other Powered Mechanical Equipment (PME) included concrete spraying pump, concrete truck mixer, loader, hydraulic breaker, were operating inside the closed shaft enclosure in accordance with the conditions in the valid Construction Noise Permit (CNP No.: GW-RE0533-20), and used only during the restricted hours (19:00 – 07:00 hours).</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> • The Main Contractor agreed to keep close liaison with the Management Offices of Mantin Heights for regular updating the construction programme and nature of works involved. • The Contractor would agree to rearrange the site activities at night time to alleviate the disturbance to the resident. <p>The Main Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/</p>	

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					<p>more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Main Contractor was suggested to carry out noise monitoring during their tunneling activity at the sensitive receiver if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0533-20) condition 3.d.6.</p>	
EC032_CK RCT20201 004_108	4 October 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC033_CK RCT20201 005_109	5 October 2020	1823	The Contractor & Engineer	Dust	<p>A complaint complained about the exhaust emissions from Ho Man Tin site. The complainant had previously shown his concern showed his/ her concern of those exhaust pipes. The complainants strongly requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>ET conducted construction dust monitoring (1-hr TSP & 24-hr TSP) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-A3) in October 2020, in accordance with the requirement set out in the EM&A Manual. The monitoring results carried out in October 2020 complied with the air quality impact criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspection on 6 and 14 October 2020, no particular observation and recommendation was made regarding the dust impact from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce dust impact:</p> <ul style="list-style-type: none"> • Supervision by Resident Site Staff (RSS) of the Project to monitor the site work 	Investigation reports finalized on 4 November 2020.

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					<p>activities and auditing the dust mitigation measures implemented on site by ET and RSS, such as water spraying on exposed area and during excavation to minimize dust impact from construction site;</p> <ul style="list-style-type: none"> • The contractor installed filters at the end of exhaust pipes, working with the automatic water spraying system in order to enhance dust control. • The contractor extended the exhaust outlet to allow efficient condensation for dust particles. <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was reminded all loading, unloading, transfer, handling or storage of bulk cement or dry pulverized fuel ash should be carried out in a totally enclosed system or facility, and any vent or exhaust should be fitted with an effective fabric filter or equivalent air pollution control system.</p> <p>The main contractor was suggested to regularly monitor and maintain all vent or exhausts to</p>	

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					<p>ensure proper and efficient operations at all times.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the works to the nearby residents.</p>	
EC034_CK RCT20201 012_115	12 October 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC035_CK RCT20201 012_116	12 October 2020	1823	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC036_CK RCT20201 014_118	14 October 2020	1823 & Email	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	5	0	0
Cumulative Project-to-Date	36	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	4	0
	Cumulative Project-to-Date	27	0