

## Appendix F

## Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

|                          | Date received          | Subject  | Status | Total no. received in this month | Total no. received since project commencement |
|--------------------------|------------------------|--|--------|----------------------------------|---|
| Environmental complaints | 4 and 17 November 2025 | <p><b>Details of Complaint:</b></p> <p>Total of three Complaints were received by 1823 and EPD respectively on 3 November 2025 (1823 ref.: CASE#3-9009755041 and CASE#3-9010124894) and on 4 November 2025 (EPD Ref.: K10/RE/00030216-25), related to the dust nuisance at MTK site, and were referred by the Contractor on 4 and 17 November 2025 respectively.</p> <p>The complaints related to air quality (construction dust) are described as follows:</p> <p>Complaints regarding dust nuisance caused by uncovered materials at the construction site affecting the public.</p> <ul style="list-style-type: none"> <li>- CASE#3-9009755041<br/>(“投訴人為翔龍灣 3 座的住戶，表示其對出的工程經常將泥頭、沙石、石屎等建材堆放在巴士站旁邊，被金門用作擺放建材之用。投訴人指這些物料沒有用帆布等物妥善遮蓋，工人又經常在該處直接清洗泥頭石屎車，及後留下整地泥沙都沒有清理，引致沙塵滾滾，嚴重影響附近民居，要求部門跟進處理。”)</li> <li>- CASE#3-9010124894<br/>(“投訴人投訴翔龍灣三座對出的新碼頭街路政署的中九龍幹線啓德西地盤沒有包好泥沙和英泥，導致塵埃飄到翔龍灣第三座，地盤負責公司為金門建築地盤，要求部門跟進。”).</li> <li>- EPD Ref.: K10/RE/00030216-25<br/>Complaint of excessive construction dust emission from a construction site next to Kowloon City Ferry Pier Bus Terminal ( “九龍城碼頭巴士總站鄰近地盤堆放大量沙石廢料，缺乏措施引致塵土飛揚” ).</li> </ul> <p>- Please ensure the works fulfill the relevant environmental legislation and their subsidiary regulations.</p> <p>- Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</p> <p><b>Details of Investigation and findings:</b></p> <ul style="list-style-type: none"> <li>- As the complaints regarding dust from MTK site was on 3 and 4 November 2025, the construction works conducted on 3 November 2025 at MTK were investigated.</li> <li>- As reported by the Contractor, bricks paving works outside Ma Tau Kok Public Pier were conducted on 3 and 4 November 2025.</li> <li>- No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station on 31 October 2025 and 5 November 2025.</li> <li>- According to ET's in-situ observation during the monitoring at the EM&amp;A station, no dust generation or emission from site activities was observed at E-A14a monitoring station.</li> <li>- As reported by the Contractor, mitigation measures for minimizing the construction dust nuisance were implemented for all related construction works</li> </ul> | Closed | 1                                | 80  |

|                         | Date received | Subject  | Status | Total no. received in this month | Total no. received since project commencement |
|-------------------------|---------------|--|--------|----------------------------------|---|
|                         |               | <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- Three Complaints (CASE#3-9009755041, CASE#3-9010124894 and K10/RE/00030216-25) regarding dust nuisance caused by uncovered materials at the construction site affecting the public., were received by 1823 on 3 November 2025 and EPD on 4 November 2025. The cases were referred by the Contractor on 4 and 17 November 2025 respectively.</li> <li>- Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from construction works to the public. The monitoring results at the EM&amp;A station on 31 October 2025 and 5 November 2025 had also complied with the criteria stipulated in EIAO-TM and relevant requirements in EM&amp;A Manual.</li> </ul> <p><b>Recommendations:</b></p> <p>The following recommendations are suggested:</p> <p>Construction Dust</p> <ul style="list-style-type: none"> <li>- Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO), Air Pollution Control (Construction Dust) Regulation (Cap.311R).</li> <li>- Review the effectiveness of mitigation measures for dust control at the site regularly to minimize the dust nuisance from the site to the public and enhance the performance of the measures based on construction variations if necessary.</li> <li>- Ensure that sufficient water spraying is provided for all dusty activities, exposed area and haul road.</li> <li>- Keep communication channels available and maintain the relationships with the nearby stakeholders.</li> </ul> |        |                                  |   |
| Notification of summons | --            | --   | --     | 0                                | 0   |
| Successful prosecutions | --            | --   | --     | 0                                | 0   |