

# Appendix E

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table E-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC203_CKRCT20241029_817	29 <sup>th</sup> October 2024	Contractor's Hotline	The Contractor & Engineer	Noise nuisance at MTK Site	N/A	Updated as an enquiry instead of complaint according to the latest Complaint Log received from Contractor.
EC203_CKRCT20241031_818	31 <sup>st</sup> October 2024	Contractor's Hotline	The Contractor & Engineer	Noise nuisance at MTK Site	<p>One (1) complaint was received by 1823 hotline on 31 October 2024 and was referred to the Contractor about noise nuisance caused by metal cutting process at Long Yuet Street Storage Area (Annex A) early in the morning at 7:18 a.m. The complainant stated that high pitched noise had sustained for over a quarter of month.</p> <p>According to the Contractor, Long Yuet Street Storage Area functions as workshop and storage area.</p> <p>According to the detail of complaint, the noise of cutting metal was heard at 7:18, which was within the non-restricted time</p>	The Complaint Log No. of EC204_CKRCT20241031_818 was updated to EC203_CKRCT20241031_818. Investigation report was finalized on 28 <sup>th</sup> November 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>period (7:00 to 19:00) stated in the Noise Control Ordinance.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring was conducted at the monitoring location E-N12a, 19 Hing Yan Street and E-N21a, Block B of Merit Industrial Centre (Annex A) in October 2024 in accordance with the requirement set out in the EM&amp;A Manual. The noise monitoring results in October 2024 are shown in Annex B. The noise monitoring results complied with the noise criteria stipulated in EIAO-TM.</p> <p>According to the information provided by the Contractor, works which may cause high</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>pitched noise were rearranged to be carried out after 8 a.m.</p> <p>The Contractor was suggested to carry out works which may generate high pitched noise.</p>	

**Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	0	0	0
Cumulative Project-to-Date	207	0	0

**Table E-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	160	0

**Note:**

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.