

# Appendix E

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table E-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC193_CKRCT20240424_782	24 <sup>th</sup> April 2024	Letter	The Contractor & Engineer	Flooding caused by blockage of drainage	<p>The Management Office of Grand Waterfront sent a letter to HyD/Kln Regional office to complain about the flooding caused by blockage of drainage along San Ma Tau Street, and requested for follow up action.</p> <p>According to the information provided by the Contractor, a site joint site inspection with relevant government departments was held on 26th April 2024. It was found that part of the road drainage at No. 38 Sun Ma Tau Street was blocked. The Contractor was arranged to clean the blocked drains and channels to reduce the risk of flooding.</p> <p>Cleaning of blocked drains was carried out between 30th April and 20th May 2024 by Contractor. After the completion of cleaning work, joint site inspection by the Contractor, Drainage Services Department and Highways Department would be carried out after the completion of cleaning</p>	Investigation report was finalized on 7 <sup>th</sup> June 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					work.	
EC194_CKRCT2024502_784	2 <sup>nd</sup> May 2024	1823	The Contractor & Engineer	Flooding caused by blockage of drainage	<p>1823 hotline referred a complaint on 2nd May 2024 to the Contractor about flooding caused by blockage of drainage near San Ma Tau Street. The complainant complained that flooding caused by blockage of drainage was found on 20th April 2024. The complainant claimed that dumping of concrete into the public drainage had been observed long time ago and requested for follow up action.</p> <p>According to the information provided by the Contractor, a site joint site inspection with relevant government departments was held on 26th April 2024. It was found that part of the road drainage at No. 38 Sun Ma Tau Street was blocked. The Contractor was arranged to clean the blocked drains and channels between 30<sup>th</sup> April and 20<sup>th</sup> May 2024 to reduce the risk of flooding.</p> <p>Joint site inspection by the Contractor, Drainage Services</p>	Investigation report was finalized on 12 <sup>th</sup> June 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Department (DSD) and Highways Department (HyD) was carried out after the completion of cleaning work on 5th June 2024. According to the Contractor, no comment from DSD or HyD has been received.</p> <p>The Contractor was suggested to arrange regular inspection for drainage system within the site and maintain good relations with the nearby sensitive receivers which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	

**Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	1	0	0
Cumulative Project-to-Date	195	0	0

**Table E-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	155	0

**Note:**

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.