

Complaint Log on Reporting Month (March 2024)

Log Ref.	Location	Received Date	Details of Complaint/warning/ summon and prosecution	Investigation/ Mitigation Action	Status
EC004_CKRB EM20240207_ 004	HVB	7 Feb 2024	A complaint was received from 1823 on 7 Feb 2024 regarding noise nuisance caused by mechanical equipment at the construction site near Chung Hau St. and Fat Kwong St. after 7 pm.	Enhance mitigation measures including installation for noise barrier, and closely monitoring the noise source.	EPD and HyD have no further comment. The reply from the complainant has been responded and no further comment has been received.
EC005_CKRB EM20240306_ 005	HVB	6 Mar 2024	A complaint was received from 1823 on 6 March 2024 regarding noise nuisance from the Ho Man Tin site.	Enhance mitigation measures regarding the potential noise sources on the site	EPD and complainant have no further comment.

**Remarks:** No environmental warning/summon and prosecution was received in the reporting period.

**Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Site Location	Frequency	Cumulative	Details
March 2024	Kai Tak East	Environmental Complaint Statistics		
		0	3	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A
	Yau Ma Tei West	Environmental Complaint Statistics		
		0	0	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
	0	0	N/A	
	Ho Man Tin	Environmental Complaint Statistics		
		1	2	EC005_CKRBEM20240306_005
		Environmental Non-compliance Statistic		
0		0	N/A	
Environmental Summon and Prosecution Statistic				
0	0	N/A		