

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC104_CKRCT20 220218_384	18 February 2022	1823	The Contractor & Engineer	Noise	<p>The resident of the To Kwa Wan complained about the ground borne noise nuisance generated from the Ho Man Tin site on 18 February 2022. The complainant worried about the building structure affected by the tunneling works. The complainant requested the Contractor to provide appropriate responses for follow-up actions.</p> <p>Based on the information from the Contractor, the daytime activities from 07:00 – 19:00 on 18 February 2022, mainly included in accordance drill and break excavation, canopy and arch rib installation, mucking out from tunnel, and site and shaft installation with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the Contractor, the construction activities on 18 February 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p><u>Inside the closed shaft enclosure</u></p> <ul style="list-style-type: none"> ➤ Housekeeping. 	Investigation report was finalized on 8 April 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"> ➤ Mucking out. ➤ Lifting. <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), in February 2022, in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in February 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise nuisance.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor has assessed the extent of noise impact to NSRs regularly.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0017-22) condition 3.d.5.</p>	
EC105_CKRCT20 220220_385	20 February 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The resident of the Nathan Road complained about the ground borne noise nuisance generated from the Yau Ma Tei site on 19 February 2022. The complainant requested the Contractor to stop the works immediately.</p> <p>Based on the information from the Contractor, the daytime activities from 07:00 – 19:00 on 19 February 2022, mainly included in accordance drill and break excavation, canopy and arch rib installation, mucking out from tunnel, and site</p>	Investigation report was finalized on 8 April 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>and shaft installation with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>According to the information provided by the Contractor, the construction activities on 19th February 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p><u>Inside the closed shaft enclosure</u></p> <ul style="list-style-type: none"> ➤ Breaking. ➤ Drilling. ➤ Mucking out. <p>According to the information provided by the ET, under the Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Prosperous Garden Block 1 (W-N25A) in February 2022 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in February 2022 complied with the noise criteria stipulated in EIAO-TM.</p> <p>The Contractor stop the breaking work</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>immediately after receiving the complaint case and keep continuous communication with the complainant about the breaking works at night.</p> <p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise nuisance.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor has assessed the extent of noise impact to NSRs regularly.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0002-22) condition 3.d.5.</p>	
EC106_CKRCT2 0220313_391	13 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The resident of the Nathan Road complained about the ground borne noise nuisance generated from the Yau Ma Tei site on 13 March 2022 morning. The complainant requested the Contractor to stop the works immediately.</p> <p>According to the information provided by the Contractor, the construction activities on 13 March 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p><u>Inside the closed shaft enclosure</u></p> <ul style="list-style-type: none"> ➤ Breaking. ➤ Drilling. 	Investigation report was finalized on 8 April 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0192-22) condition 3.d.5</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC107_CKRCT20 220319_395	19 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC108_CKRCT20 220320_396	20 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC109_CKRCT20 220326_402	26 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC110_CKRCT20 220328_405	28 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC111_CKRCT20 220330_406	30 March 2022	E-mail	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC112_CKRCT20 220331_409	31 March 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	7	0	0
Cumulative Project-to-Date	112	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	7	0
	Cumulative Project-to-Date	94	0