

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC195_CKRCT20240614_795	14 th June 2024	Referred from EPD	The Contractor & Engineer	Suspected nighttime noise generated by YMT Construction Site	<p>A complaint from resident of Hoi Fu Court was received by the EPD and referred to the Contractor on 14th June 2024 about continuous noise of low frequency, which was heard by the residents of Hoi Fu Court at around 11:30 p.m. since 6th May 2024.</p> <p>According to the site diary provided by the Contractor, there was no construction activities carried out at the surface of Yau Ma Tei Construction Site from 19:00 of 6th May 2024 to 07:00 of 7th May 2024. According to the information provided by the Contractor, all the trucks enter the Yau Ma Tei Construction Site left before 19:00 on 6th May 2024.</p> <p>As there is no evidence showing that there were works carried out at the surface area of the Yau Ma Tei Construction Site at the time of Complaint, the complaint was considered to be non-related to the</p>	Investigation report was finalized on 2 nd July 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					project.	
EC196_CKRCT20240618_789	18 th June 2024	1823	The Contractor & Engineer	Flooding next to MTK site	<p>1823 hotline referred one complaint on 18th June 2024 to the Contractor about flooding near San Ma Tau Street. The complainant complained about the occurrence of flooding at San Mau Tau Street near the CKR site and requested for rectification as soon as possible.</p> <p>According to the information provided by the Contractor, the engineering team immediately inspect the site after receiving the complaint and found that the accumulation of water has been improved. The Contractor was instructed by the Highways Department to strengthen inspections of the drainage system to ensure normal operation and avoid causing water accumulation on the road surface.</p> <p>The Contractor was suggested to arrange regular inspection of drainage system within the site to prevent any blockage which may</p>	Investigation report was finalized on 4 th July 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>cause overflow of water from the site. The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	
EC197_CKRCT20240625_792	25 th June 2024	1823	The Contractor & Engineer	Flooding next to YMT site	<p>1823 hotline referred one complaint on 25th June 2024 to the Contractor about water accumulation on the carriageway near the Yau Ma Tei Construction site. The complainant complained about stagnant water and the obstruction caused by traffic cones at the carriageway outside YMT Jade Market near the YMT Site.</p> <p>According to the information provided by the Contractor, frontline workers were instructed to clear the accumulated stagnant water and traffic cones. The Contractor was instructed by Highways Department to increase the frequency of clearing</p>	Investigation report was finalized on 4 th July 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>stagnant water and cleaning up the drain in wet season.</p> <p>The Contractor was suggested to arrange regular inspection of drainage system within the site to prevent any blockage which may cause overflow of water from the site. The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	198	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	156	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.