

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC169_CKRCT20230503_647	3 May 2023	The Contractor Hotline	The Contractor & Engineer	Construction Noise	<p>A complaint was referred by Kai Tak East (Contract no. HY/2018/02) on 3 May 2023. The resident of Block J, Wei Chien Court, Wyler Gardens complained about the engine noise generated by the construction site near the bus station from 22:00 hours to 07:00 hours.</p> <p>Based on the information from the Contractor, all of the nighttime construction work was conducted inside the noise enclosure.</p> <p>According to the information provided by the Contractor, the noise enclosure was closed while conducting nighttime construction works on 2 May 2023.</p> <p>According to the information provided by the Contractor, the nighttime activities from 19:00 hours on 2 May 2023 to 07:00 hours on 3 May 2023, mainly included:</p> <ul style="list-style-type: none">➤ Breaking inside tunnel area (19:00 – 23:00 on 2 May 2023);	Investigation report was finalized on 28 June 2023

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"> ➤ Mapping inside tunnel area (23:00 on 2 May 2023 to 00:00 on 3 May 2023); ➤ Shotcreting inside tunnel area (00:00 – 00:30 on 3 May 2023); ➤ Drilling inside tunnel area (00:30 – 07:00 on 3 May 2023); ➤ Mucking out inside tunnel area (19:00 on 2 May 2023 to 07:00 on 3 May 2023); ➤ Mucking out on ground work area (23:00 on 2 May 2023 to 07:00 on 3 May 2023); ➤ Ventilation system work on ground work area (19:00 on 2 May 2023 to 07:00 on 3 May 2023). <p>These activities were confirmed comply with the CNP (GW-RE0089-23).</p> <p>The contractor will keep monitoring the noise level to ensure the noise impact to the nearby residents is low.</p> <p>Regular inspection and maintenance of PME will be conducted by the Contractor.</p> <p>Supervision by Resident Site Staff</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>(RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0089-23) condition 3.d.7.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC172_CKRCT20230602_672	2 June 2023	Email	The Contractor & Engineer	Construction Noise	<p>EPD referred a complaint case (EPD ref.: K10/RE/00013680-23) on 6 June 2023. Complaint of ventilation noise from CKR construction site at San Ma Tau Street affecting the resident of Wyler Gardens on 2 June 2023. EPD reminds BTP to ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit; and all access doors, access panels & cover of the enclosure shall be closed during work in restricted hours. BTP are also reminded to take necessary measures to minimize the environmental nuisance arising from the construction site.</p> <p>Based on the information from the Contractor, the complainant concerned noise nuisance during the complaint period was the operation of the ventilation system on the ground surface work area. This activity was conducted in accordance with the requirement set out in the Technical Memorandum</p>	Investigation report was finalized on 21 June 2023

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>of Environmental Impact Assessment Ordinance (EIAO-TM) and confirmed comply with CNP (GW-RE0089-23).</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in June 2023 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in June 2023 complied with the noise criteria stipulated in EIAO-TM.</p> <p>To further minimize the noise nuisance from ground surface work area, the following actions were taken by the Contractor:</p> <p>The Contractor will ensure the enclosure door is closed when conducting nighttime work.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The speed of the fan inside the ventilation system facing Wyler Garden is slowed down to reduce potential noise nuisance.</p> <p>The Contractor agreed to avoid concurrent operation of PME nearby Wyler Gardens.</p> <p>Regular inspection and maintenance of ventilation fan will be conducted by the Contractor.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	1	0	0
Cumulative Project-to-Date	173	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	141	0