

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	26 July 2025	<p><u>Details of Complaint:</u></p> <p>Complaint was received on 26 July 2025 (1823 CASE: 3-8849386805), related to the construction noise at Ma Tau Kok site (MTK), and referred by the Contractor on 4 August 2025. The complaint related to the construction noise is described as follows:</p> <ul style="list-style-type: none"> - Complaint of noise mitigation measures were not enough for the public next to Grand Waterfront. <p><u>Details of Investigation and findings:</u></p> <ul style="list-style-type: none"> - As the complaint regarding noise from MTK was on 26 July 2025, the construction works conducted on 26 July 2025 at MTK were investigated. <p>Construction Activities</p> <ul style="list-style-type: none"> - As reported by the Contractor, the construction activity conducted and the Powered Mechanical Equipment (PME) used at MTK site on 26 July 2025 are listed as follows: <p>Date: 26-Jul-25</p> <p>Construction activity Concrete breaking at MTK</p> <p>during daytime from 10:00 to 17:00</p> <p>PME Hydraulic breaker x 1</p> <p>EM&A Monitoring for Construction Noise</p> <ul style="list-style-type: none"> - Noise monitoring based on the EM&A monitoring schedule was conducted at EM&A stations on 23 and 29 July 2025. The monitoring results complied with the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded. <p>Mitigation Measures:</p> <ul style="list-style-type: none"> - From the results of the compliance check, no non-compliance was found under the conditions in the granted CNPs. The operated PME with noise mitigation measures by the Contractor as follow: <ol style="list-style-type: none"> 1. Acoustic sheet was wrapped on the hydraulic breaker as noise mitigation measure to reduce the noise generated from Concrete breaking at MTK. 2. Acoustic sheet was wrapped on the breaker head of the hydraulic breaker as noise mitigation measure to reduce the noise generated from Concrete breaking at MTK. 3. Noise barrier was erected near Grand Waterfront. <p><u>Conclusion:</u></p> <ul style="list-style-type: none"> - The complaint regarding construction noise from construction activities at MTK was received on 26 July 2025 and referred by Contractor on 4 August 2025. - As confirmed by the Contractor, one (1) hydraulic breaker was used at the same time at MTK from 10:00 to 17:00 on 26 July 2025. <p>Complaint on Noise from Construction Activity</p> <ul style="list-style-type: none"> - No exceedance of limit level of noise was recorded at the EM&A stations on 23 and 29 July 2025. 	Closed	1	78

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		<ul style="list-style-type: none"> Noise mitigation measures under the EM&A Manual and CNMMP were implemented on the PMEs at MTK. Therefore, there was no non-compliance of the Project regarding noise impact from construction site. <p><u>Recommendations:</u> The following recommendations are suggested:</p> <p>Construction Noise</p> <ul style="list-style-type: none"> Ensure all construction activities to be carried out in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400). Suggest reconsidering and rearranging the construction programme to minimize the noise nuisance to the public. 			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0