

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC181_CKRCT20231204_755	28 November, 2 December, 4 December, 5 December 2023	1823	The Contractor & Engineer	Blocked gullies	<p>The Contractor was referred complaints from 1823 on 28 November, 2, 4 and 5 December 2023. The complainant complaint about blocked gully near the taxi stand at San Ma Tau Street.</p> <p>Highways Department investigated on the drainage system of the site after receiving the complaint. The result showed that the relevant drainage channels were operating normally, with no blockage or leakage, and no illegal connections or sewage discharge problems. Although the blockage was not caused by the work of Ma Tau Kok construction site, Highways Department requested the Contractor to clean the drains as the blockage had caused nuisance to residents nearby. The blocked gully was cleared after completion of cleaning work.</p> <p>The Contractor was suggested to maintain good relations with the</p>	Investigation report was finalized on 1 February 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.	
EC182_CKRCT20240104_759	4 January 2024	1823	The Contractor & Engineer	Construction Noise	<p>A complaint was received from the resident of Kwun Hei Court on 3 January 2024 about the noise nuisance generated from Ho Man Tin construction site. He/she complained that construction noise seems generated by pilling works from the construction site brought serious noise nuisance to the residents in the neighborhood. He/she requested Contractor to rearrange the works.</p> <p>According to the information provided by the Contractor, no pilling works were carried out by the CKR-CT Contract (Contract No. HY2018/08) on 3rd January 2024 as the Ho Man Tin construction site has been handed over to CKR- BEM</p>	Investigation report was finalized on 1 February 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					Contract (Contract No. HY/2019/13). The complaint was considered to be non-project related.	
EC183_CKRCT20240115_763	15 January 2024	1823	The Contractor & Engineer	Concrete Spillage	<p>A complaint was received on 15 January 2024 about concrete spillage caused by construction vehicle of CKR project at Pau Chung Street.</p> <p>Engineering Team of Highways Department inspected the site and the stain on the road surface was cleaned up by frontline of Contractor. In order to further reduce the occurrence of similar incident, the Contractor will enhance the cleaning procedures for the construction vehicles when entering and exiting the site.</p>	Investigation report was finalized on 1 February 2024.

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	2	0	0
Cumulative Project-to-Date	184	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	149	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.