

# Appendix K

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table K-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC041_CKRCT2 021010 5_154	5 January 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A resident of Grand Waterfront complained about the noise nuisance generated from Ma Tau Kok Site. The complainant observed that there were no effective noise mitigation measure carried out during the concrete breaking works. This situation had seriously affected the complainants. The complainants strongly requested the Contractor to take immediate actions for implementing effective noise mitigation measures. Also, he/she suggested to hold a meeting with all residents to provide more information on the construction works and the noise mitigation measures that would be undertaken.</p> <p>According to the information provided by the Contractor, the construction team was carrying out breaking works to remove the concrete paving for site installation works.</p> <p>According to the information provided by the ET, under the Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring (Leq (30 min)) was conducted</p>	Investigation report was finalized on 27 January 2021

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in January 2021 in accordance with the requirement set out in the EM&amp;A Manual.</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> <li>• The Contractor had used Quality Powered Mechanical Equipment (QPME) on-site as much as possible (e.g. Breaker).</li> <li>• The Contractor had erected the noise screen facing to Grant Waterfront.</li> </ul> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC042_ CKRCT2 021010 7_156	7 January 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A resident of Cascades complained about the noise nuisance generated by loading rock debris to the dump trucks at the exit gate at Ho Man Tin Site towards Chung Hau Street. This situation had seriously affected the complainants. Meanwhile, the complainant shows his /her concerns about the noise impact after the completion of the Ho Man Tin Ventilation Building.</p> <p>The complainants strongly requested the Contractor to follow up on the case and requested more details of the construction work and the noise mitigation measures that would be undertaken.</p> <p>According to the information provided by the Contractor, due to the site constraint, the mucking out activities have to be carried out</p>	Investigation report was finalized on 27 January 2021

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>near the Chung Hau Street site exit. Moreover, the photo records from the Contractor show that it is unavoidable to maintain the enclosure opened to allow loading of spoil to the dump truck.</p> <p>Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 7th January 2021, mainly included mucking out activities, general lifting, earthwork, tunnel activities, construction of spoil basin, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), in January 2021, in accordance with the requirement set out in the EM&amp;A Manual.</p> <p>ET conducted weekly site inspection on 5<sup>th</sup> January 2021, no particular observation and recommendation was made regarding the construction noise from the inspection team.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> <li>• Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site;</li> <li>• The Contractor had used Quality Powered Mechanical Equipment (QPME) on-site as much as possible (e.g. excavator).</li> <li>• The Contractor was agreed to close the enclosure door after mucking out activities.</li> <li>• The Contractor had erected the Flexible Acoustic Mat at the mucking out area.</li> <li>• The Contractor was agreed to lower the dropping distance of spoil during the mucking out activity to minimize the noise nuisance.</li> </ul> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that</p>	

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					<p>the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	
EC043_CKRCT2 021012 5_162	25 January 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

**Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	43	0	0

**Table K-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	34	0