

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	13 February 2025	<p>Environmental Complaint No.: EC-075</p> <p>Details of Complaints: Complaints were received by 1823 on 8 February 2025 (1823 ref.: CASE#3-8606818529 and CASE#3-8606954306) respectively, related to the construction noise at Ma Tau Kok site (MTK), and referred by the Contractor on 13 February 2025.</p> <p>The complaints were related to the construction noise is described as follows: - Complaints of noise nuisance from concrete breaking at MTK.</p> <p>Details of Investigation and findings: As the 1823 received the complaints regarding noise from MTK on 8 February 2025, the construction works conducted on 8 February 2025 at MTK was investigated.</p> <p>As reported by the Contractor, the construction activity conducted at MTK site on 8 February 2025 is listed as follows: - Arrange new Temporary Traffic Arrangement (08:00 – 12:00) • Crane lorry x 1, • Tractor x 1</p> <p>- Concrete breaking at MTK Deck (13:30 – 16:00) • Hydraulic breakers (Maximum 3 were in used at the same time.) • Grab dump truck x 1</p> <p>Based on the EM&A monitoring schedule and the additional environmental monitoring at Grand Waterfront, noise monitoring was conducted at EM&A stations and additional monitoring stations at Grand Waterfront on 6 and 12 February 2025, all monitoring results were below the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded.</p> <p>According to the information confirmed by the Contractor, all the construction activities were conducted within 08:00 to 16:00. No construction work was carried out during restricted hours. Thus, from the results of the compliance check, no non-compliance was found under the conditions in the granted CNPs.</p> <p>Mitigation Measures Undertaken by the Contractor: - Acoustic sheet was placed on the hydraulic breaker and the breaker head as noise mitigation measure to reduce the noise generated from Concrete breaking at MTK Deck. - Noise barrier was erected near Grand Waterfront</p> <p>Conclusion: The complaints regarding construction noise from construction activities at MTK were received by 1823 on 8 February 2025 and referred by Contractor on 13 February 2025.</p> <p>As confirmed by the Contractor, one crane lorry, one tractor, one grab dump truck and maximum three hydraulic breakers were used at the same time at MTK from 08:00 to 16:00 on 8 February 2025.</p> <p>All the construction activities were conducted within 08:00 to 16:00. No construction work was carried out during restricted</p>	Closed	1	75

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		<p>hours.</p> <p>No exceedance of limit level of noise was recorded at the EM&A stations and additional monitoring stations at Grand Waterfront on 6 and 12 February 2025.</p> <p>Noise mitigation measures under the EM&A Manual and CNMMP were implemented were implemented on the PMEs at MTK.</p> <p>Therefore, there was no non-compliance of the Project regarding noise impact from construction site.</p>			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0