

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC184_CKRCT20240217_766	17 February 2024	The Contractor's Hotline	The Contractor & Engineer	Nighttime Noise	A complaint was received on 17 February 2024 from resident of Grand Waterfront. The complainant complained about the noise nuisance from the work at Ma Tau Kok Site at nighttime.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC185_CKRCT20240220_767	20 February 2024	1823	The Contractor & Engineer	Daytime and Nighttime Noise	The Contractor was referred a complaint from 1823 on 20 February 2024. The complainant complained about the noise nuisance from the works at Sheung Lok Street carriageway. The complainant requested for rectification.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC186_CKRCT20240226_768	26 February 2024	1823	The Contractor & Engineer	Nighttime Noise	The Contractor was referred a complaint from 1823 on 26 February 2024. The complainant complained about the noise nuisance from the works at Fat Kwong Street carriageway outside Ho Man Tin	Under investigation and the investigation results will be reported in the

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					Estate.	subsequent Monthly EM&A Report.
EC187_CKRCT20240228_769	28 February 2024	The Contractor's Hotline	The Contractor & Engineer	Nighttime Noise	A complaint was received on 28 February 2024. The complainant complained that concrete truck loading was still carried out at 7:55pm.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	4	0	0
Cumulative Project-to-Date	188	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	4	0
	Cumulative Project-to-Date	153	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.