

**Appendix J  
Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	15 Feb 2023	<p><b>Environmental Complaint No.: EC-061</b></p> <p><b>Details of Complaints:</b></p> <p>The complaint was received by EPD on 12 February 2023, related to the construction dust generated at San Ma Tau Street and referred by the Contractor on 15 February 2023. The complaint described as follows:</p> <ul style="list-style-type: none"> <li>- Complaint of dusty environment at San Ma Tau Street caused by construction sites near Grand Waterfront</li> </ul> <p><b>Details of Investigation and findings:</b></p> <p>A. According to the information provided by the Contractor, 4 electric welding arc were used underneath MTK decking ted on 12 February 2023.</p> <p>B. No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station and additional monitoring station at second refuge floor of Grand Waterfront on 8 and 14 February 2023.</p> <p>C. Mitigation measures for minimizing the construction dust nuisance were implemented at MTK site, including mechanical cover of the dump trucks were all closed before leaving the site; Wheel washing at the entrance; and regular watering on site exposed area.</p> <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- The complaints regarding construction dust arising from the construction sites and the associated dump trucks operation were received by EPD on 12 February 2023.</li> <li>- Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. The monitoring results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 8 and 14 February 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO.</li> <li>- Moreover, there was no adverse observation for construction dust recorded during the site inspection on 8 and 15 February 2023.</li> <li>- Therefore, the complaints on construction dust were non-project related.</li> </ul>	Closed	2	62
	17 Feb 2023	<p><b>Environmental Complaint No.: EC-062</b></p> <p><b>Details of Complaints:</b></p> <p>The complaint was received by EPD on 13 February</p>	Closed		

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		<p>2023, related to the silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road, and referred by the Contractor on 17 February 2023. The complaint described as follows:</p> <ul style="list-style-type: none"> <li>- Complaint of silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road caused by vehicles from construction sites nearby.</li> </ul> <p><b>Details of Investigation and findings:</b></p> <p>A. According to the information provided by the Contractor, there were 26 trips of rock and soil were transported from and to Kai Tak stockpile on 13 February 2023.</p> <p>B. No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station and additional monitoring station at second refuge floor of Grand Waterfront on 8 and 14 February 2023.</p> <p>C. Mitigation measures for minimizing the construction dust nuisance were implemented at KTW site, including, the sprinklers were installed along the haul road; silt removal regularly; installed automatic wheel washing facility; workers were arranged to wash the wheels, and covering of dump truck shall be closed before leaving construction site (If any).</p> <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- The complaint regarding silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road caused by vehicles from construction sites nearby on 13 February 2023.</li> <li>- Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from KTW site to public. The monitoring results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 8 and 14 February 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO.</li> <li>- Moreover, there was no adverse observation for construction dust recorded during the site inspection on 8 and 15 February 2023.</li> <li>- Therefore, the complaint on construction dust was non-project related.</li> </ul>			
<b>Notification of summons</b>	--	--	--	0	0
<b>Successful prosecutions</b>	--	--	--	0	0