

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC100_CKRCT20 220118_369	18 January 2022	E-mail	The Contractor & Engineer	Noise	<p>The complainant of Grand Waterfront complained about the traffic and construction noise nuisance generated from the Ma Tau Kok site on 14 January 2022 around 23:30 hours. He/she requested the Contractor to carry out the investigation and provide appropriate responses for follow-up actions.</p> <p>Based on the information provided by the Contractor, a road test of the route for delivery of an oversize tunnel boring machine was conducted on 14 January 2022 at about 23:30 hours out of the Ma Tau Kok site.</p> <p>According to the information provided by the Contractor, the construction activities from - 19:00-07:00 hours on 14 January 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p>The Contractor had re-examined the entire delivery process to minimize the impact on nearby residents.</p> <p>The Contractor agreed to cover the sound-emitting parts with sound insulating material</p>	Investigation report was finalized on 7 Mar 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>when the vehicle is reversing.</p> <p>The Contractor was suggested to close the noise door of the enclosure except for the vehicle to enter and exit the site.</p> <p>The Contractor was suggested to alert all workers no shout would be allowed. If necessary, portable phones or walkie-talkies with headphones will be used for site communication.</p> <p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC101_CKRCT20 220129_375	29 January 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The complainant of Block J Wei Chien Court Wyler Gardens complained about the noise nuisance generated by the ventilation fan system from the Ma Tau Kok site on 22 January 2022 during night time. He/she requested the Contractor to carry out the investigation and provide appropriate responses for follow-up actions.</p> <p>The complainant of Grand complained about the noise nuisance generated by the ventilation fan system from the Ma Tau Kok site on 29 January 2022 around 03:00 hours to 05:00 hours. He/she requested the Contractor to carry out the investigation and provide appropriate responses for follow-up actions.</p> <p>According to the information provided by the Contractor, the construction activities from - 19:00-07:00 hours on 22 and 29 January 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p>Based on the information provided by the Contractor, the ventilation fan system was operated within site area A in accordance with</p>	Investigation report was finalized on 7 Mar 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the conditions of granted CNP (GW-RE0091-22).</p> <p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise nuisance.</p> <p>The Contractor has assessed the extent of noise impact to NSRs regularly. The ventilation fan system noise measurement was carried out on 27 January 2022 during evening period (i.e.00:38-00:48) at Wei Chien Court Wyler Gardens. Noise level of 48.7 dB (A) was recorded during measurement.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC102_CKRCT20 220131_376	31 January 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The complainants of the Tang's Mansion complained about the construction noise nuisance generated from the Yau Ma Tei site around 22:50 hours on 29 January 2022. The complainant requested the Contractor to re-schedule the construction activities and to provide appropriate responses for follow-up actions.</p> <p>According to the information provided by the Contractor, the construction activities from 19:00-23:00 hours on 29 January 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p><u>Inside the closed shaft enclosure</u></p> <ul style="list-style-type: none"> ➤ Breaking; <p>The Contractor will try to stop the breaking work immediately after receiving the complaint case and keep continuous communication with the complainant about the breaking works at night.</p> <p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise</p>	Investigation report was finalized on 7 Mar 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>nuisance.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor has assessed the extent of noise impact to NSRs regularly.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE1232-21) condition 3.d.5.	
EC103_CKRCT20 220213_381	13 February 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>The resident of the Nathan Road complained about the ground borne noise nuisance generated from the Yau Ma Tei site around 22:11 hours on 13 February 2022. The complainant requested the Contractor to stop the works immediately.</p> <p>According to the information provided by the Contractor, the construction activities on 13 February 2022, mainly included:</p> <p><u>Ground level</u></p> <ul style="list-style-type: none"> ➤ No construction activities <p><u>Inside the closed shaft enclosure</u></p> <ul style="list-style-type: none"> ➤ Breaking ➤ Drilling. <p>The Contractor stop the breaking work immediately after receiving the complaint case and keep continuous communication with the complainant about the breaking works at night.</p>	Investigation report was finalized on 7 Mar 2022

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>The Contractor had covered the tunnel with the acoustic cover to minimize the noise nuisance.</p> <p>The Contractor had used the less powerful breaker to minimize the noise nuisance.</p> <p>The Contractor agreed to arrange an engineer to station onsite at all times to ensure the tunneling works would not induce unnecessary disturbance to the NSRs.</p> <p>The Contractor has assessed the extent of noise impact to NSRs regularly.</p> <p>The Contractor agreed to avoid breaking directly facing to the NSRs.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE1232-21) condition 3.d.5.	
EC104_CKRCT20 220218_384	18 February 2022	1823	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC105_CKRCT20 220220_385	20 February 2022	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	105	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	87	0