

Complaint Log on Reporting Month (December 2025)

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Status
EC011_CKRB EM20251210_012	Ho Man Tin site	10 Dec 2025	A complaint was received via the Water Supplies Department (WSD) on 10 December 2025 regarding a noise nuisance from breaking works at the Ho Man Tin site that impacts the nearby residents.	The Contractor has taken the necessary mitigation measures to minimise the noise nuisance by installing additional noise barriers on the hoarding and the breaker tip of the excavator, ensuring only one breaker is operating at a time, and operating the breaker intermittently.	The Complaint Investigation was completed and the report was finalised on 19 Dec 2025. The complainant and EPD have no further comment.

Remarks: No environmental warning/summon and prosecution were received in the reporting period.

Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Site Location	Frequency	Cumulative	Details
December 2025	Kai Tak East	Environmental Complaint Statistics		
		0	3	N/A
		Environmental Non-compliance Statistic		
	Yau Ma Tei West	0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A
	Ho Man Tin	Environmental Complaint Statistics		
		0	0	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A