

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC180_CKRCT20231124_746	24 November 2023	The Contractor Hotline	The Contractor & Engineer	Construction dust	<p>A complaint from Jade market was referred to the Contractor on 24 November 2023 about dust generated from the construction site. He/she requested the Contractor to take follow-up action.</p> <p>According to information provided by the contractor, material would be ensured to be covered properly and frequency of spraying water would be increased for dust control.</p> <p>Supervision is taken by Resident Site Staff (RSS) of the Project to monitor the site work activities and implementation of the dust mitigation measures is audited on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the</p>	Investigation report was finalized on 27 December 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					works to the nearby residents.	
EC181_CKRCT20230914_755	28 November, 2 December, 4 December, 5 December 2023	1823	The Contractor & Engineer	Blocked gullies	The Contractor was referred complaints from 1823 on 28 November, 2, 4 and 5 December 2023. The complainant complaint about blocked gully near the taxi stand at San Ma Tau Street.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC182_CKRCT20230914_758	30 December 2023	Contractor Hotline	The Contractor & Engineer	Construction Noise	Ultima Property Management Office reported that they received a complaint by their resident about the construction vehicle noise in the vicinity of the construction site near Ho Man Tin East Service Reservoir Playground at around 4:00 a.m. on 30 December 2023.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	2	0	0
Cumulative Project-to-Date	183	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	148	0