

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	16 August 2024	<p>Environmental Complaint No.: EC-071</p> <p>Details of Complaints:</p> <p>The Complaint was received by EPD on 16 August 2024 (EPD ref.: K10/RE/00022079-24), related to the dust emission from a construction site at San Ma Tau Street, and referred by the Contractor on 2 September 2024. The case was related to the water concerns as follows:</p> <ul style="list-style-type: none"> - Complaint of dust emission from a construction site at San Ma Tau Street. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - As reported by the Contractor, the Backfilling works was conducted at MTK site on 16 August 2024, and there were total 146 trips of dump trucks were deployed on the day. - No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station at second refuge floor of Grand Waterfront on 14 August 2024 and 20 August 2024. - According to ET's in-situ observation during the monitoring at the EM&A station, no dust generation or emission from site activities was observed at E-A14a and additional monitoring station. - The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 14 and 21 August 2024 and 4 September 2024 (Wednesday). The wheel washing for the vehicles was observed at the site exit, and no adverse observation for construction dust recorded during the site inspections. <p>Mitigation Measures Undertaken by the Contractor:</p> <ul style="list-style-type: none"> - Wheel washing was provided to all vehicles at the site exit. - Regular watering on site exposed area. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding vehicle leaving construction site without wheel washing caused dust nuisance were received by EPD on 16 August 2024 and referred by the Contractor on 2 September 2024. The Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. The monitoring results at the EM&A stations and additional environmental monitoring station at the Grand Waterfront on 14 August 2024 and 20 August 2024 had also complied with the criteria stipulated in EIAO-TM and HKAQO. 	Closed	1	71
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0