Complaint Log on Reporting Month (August 2024)

Log Ref.	Location	Received Date	Details of Complaint/warning/ summon and prosecution	Investigation/ Mitigation Action	Status
EC007_CKRBE M20240807_00 8	HVB	7 August 2024	A complaint was received from 1823 on 7 August 2024 regarding water leakage to the storm drains	The channel was cleaned up and repaired. No leakage events have been observed at the reported location.	EPD and the complainant have no further comment.

Remarks: No environmental warning/summon and prosecution were received in the reporting period.

Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Site Location	Frequency	Cumulative Cumulative	Details	
		Environmental Complaint Statistics			
		0	3	N/A	
	Kai Tak East	Environmental Non-compliance Statistic			
		0	0	N/A	
		Environmental Summon and Prosecution Statistic			
		0	0	N/A	
	Yau Ma Tei West	Environmental Complaint Statistics			
		0	0	N/A	
August 2024		Environmental Non-compliance Statistic			
August 2024		0	0	N/A	
		Environmental Summon and Prosecution Statistic			
		0	0	N/A	
		Environmental Complaint Statistics			
		1	4	EC007_CKRBEM20240807_008	
	Ho Man Tin	Environmental Non-compliance Statistic			
		0	0	N/A	
		Environmental Summon and Prosecution Statistic			
		0	0	N/A	