

# Appendix E

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table E-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC198_CKRCT20240802_798	2 <sup>nd</sup> August 2024	Mobile message	The Contractor & Engineer	Water leakage from YMT site	<p>A complaint from Jade Market was received by YMTE Contract and referred to the Contractor on 2<sup>nd</sup> August 2024 about water leakage from Yau Ma Tei Construction Site (Annex A) to Jade Market. The complainant requested for follow-up action.</p> <p>According to the information provided by the Contractor, the project team carried out site inspection on 2 Aug 2024. It was observed that water, resulted from heavy rain occurred before date of complaint, accumulated and dripped along the soundproof canvas as the soundproof canvas was placed near the gutter drain located at the rooftop of Jade Market.</p> <p>The soundproof canvas was removed by the Contractor on 6<sup>th</sup> August 2024.</p> <p>As there is no evidence showing that the accumulation of water was caused by construction works of Yau</p>	Investigation report was finalized on 5 <sup>th</sup> September 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					Ma Tei Construction Site. The complaint was considered to be non-related to the project.	
EC199_CKRCT20240802_799	2 <sup>nd</sup> August 2024	1823	The Contractor & Engineer	Ponding of water next to YMT site	1823 hotline referred a complaint on 2 <sup>nd</sup> August 2024 to the Contractor about ponding of water at Shanghai Street near Jade Market. The complainant complained that flooding caused by ponding of water was found on 2 <sup>nd</sup> August 2024.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

**Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	2	0	0
Cumulative Project-to-Date	203	0	0

**Table E-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	157	0

**Note:**

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.