

Appendix J**Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	29 July 2019 (Referred by the Contractor on 27 August 2019)	<p>Environmental Complaint No: EC_011_CKRKTW20190725_01_C018</p> <p><u>Details of Complaint:</u> A complaint (EPD ref: 19-21250) was received by Environmental Protection Department on 29 July 2019. The complaint was referred by the Contractor on 27 August 2019. The complaint was detailed as follows:</p> <ul style="list-style-type: none"> - Daytime construction noise and dust from the site of Central Kowloon Route at San Ma Tau Street, Ma Tau Kok, Kowloon. <p><u>Details of Investigation and findings:</u> Based on the Contractor's information, the construction activities on 29 July 2019 were:</p> <ul style="list-style-type: none"> - Welding of steel bracket at Access Shaft - Installation of Noise Panel at Access Shaft Platform - Laying of sheet pile at Access Shaft Platform - Tightening of bolt connections <p>Based on the Environmental Monitoring & Audit Schedule in July 2019, dust and noise monitoring were conducted by ET on 29 July 2019. No exceedance was recorded in air and noise quality based on the EM&A monitoring data result on 29 July 2019</p> <p>Regular weekly site inspection was carried out on 31 July 2019 and no adverse air and noise quality issues were recorded at Ma Tau Kok based on the ET's observation.</p> <p>According to Contractor's information, construction activities were undertaken by the Contractor with proper mitigation measure.</p> <p>It is considered that the complaint is not project related, because the data result in air and noise quality on 29 July 2019 were below the Action and Limit Level and the mitigation measure was implemented properly by the Contractor to minimize the air and noise impact to surrounding. However, the mitigation measures should be recommended to review daily before commencement of and during construction.</p>	Closed	1	12
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0