

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC187_CKRCT20240228_769	28 February 2024	The Contractor's Hotline	The Contractor & Engineer	Nighttime Noise	<p>A complaint was received on 28 February 2024. The complainant complained that concrete truck loading was still carried out at 7:55pm.</p> <p>According to the information provided by the Contractor, all concreting works at Ma Hang Chung Road TTA site was stopped at 6:00p.m. The noise was caused by an emergency repair for a broken-down concrete truck instead of loading of concrete. The truck was successfully repaired and left at around 8:40p.m.</p> <p>In order to reduce the occurrence of similar incidents, Contractor has reminded workers to stop any works before 7:00p.m.</p> <p>The Contractor was reminded to apply for CNP if any construction work required to be carried out within the restricted hours (7:00pm to 7:00am), otherwise no construction activities or works are allowed to be carried out as stated</p>	Investigation report was finalized on 15 th April 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					in the Noise Control Ordinance (NCO).	
EC188_CKRCT20240304_770	4 th March 2024	1823	The Contractor & Engineer	Overflow of sewage	<p>1823 hotline referred one complaint on 4th March 2024 and one complaint on 5th March 2024 to the Contractor about overflow of sewage near the taxi stand at San Ma Tau Street.</p> <p>According to the information provided by the Contractor, the CKR Project Team had conducted a detailed investigation and revealed that the incident was originated from the pipe blockage, thus resulting in backflow of water.</p> <p>The Contractor was requested by the CKR Project Team to take immediate action to cleanse the blocked pipe. The Contractor was also urged to increase the frequency of cleansing works at the blockage blackspots to prevent recurrence of similar incident.</p> <p>The Contractor was suggested to arrange regular inspection for</p>	Investigation report was finalized on 15 th April 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					drainage system within the site.	
EC189_CKRCT20240327_775	27 th March 2024	Contractor Hotline	The Contractor & Engineer	Nighttime Noise	<p>A complainant lived in Prosperous Garden complained about 6-7 cement mixer trucks were parking along Public Square Street near Prosperous Garden with the mixer drum in operation, which generated noise and causing disturbance to the residents.</p> <p>According to the information provided by the Contractor, construction works being carried out during the complaint period was concreting. This activity was confirmed to comply with CNP (GW-RE0182-24). The concrete trucks parking near Prosperous Garden were pending to enter the site as only one concrete lorry mixer could work in the site under the requirement of the CNP (GW-RE0182-24). Based on the information provided by the Contractor, frontline of the Contractor coordinated with the supplier's driver to relocate the</p>	Investigation report was finalized on 23 rd April 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>concrete trucks. The concrete trucks were instructed to move away from the area</p> <p>The Contractor was urged by Resident Site Staff (RSS) to modify the traffic management measure. The Contractor was also recommended to park the concrete trucks at a location distant from residential area.</p>	
EC191_CKRCT20240423_781	23 rd April 2024	Email referred from EPD	The Contractor & Engineer	Malodour from Concrete Truck	<p>A complaint was referred from EPD to Contractor on 23 April 2024. The complainant complained about the smell of exhaust gas emitted by heavy vehicles exiting from Yau Ma Tei construction site at 7:58 p.m. on 22 April 2024. EPD requested for an investigation.</p> <p>Based on the information provided by the Contractor, construction works being carried out during the complaint period was concreting. There may be trucks transporting concrete away from the construction site. The activity was confirmed to be complied with CNP No. GW-</p>	Investigation report was finalized on 26 th April 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>RE0182-24. Ventilation Blowers have been used by Contractor to improve ventilation within the enclosure and prevent accumulation of exhaust gas. However, it is unavoidable to open the curtain door of the enclosure allowing the ingress or egress for the concrete truck.</p> <p>According to the information provided by the Contractor, the model of their concrete truck is HOWO-T7H of SINOTRUK with an engine fulfilled the emission standard of EURO VI (Annex C). It complies with Air Pollution Control (Vehicle Design Standards) (Emission) Regulations. It was confirmed with the concrete supplier that the concrete truck was fueled with Ultra-low-sulfur-diesel (ULSD) from SHELL. With a sulphur content of not more than 0.005% by weight, using ULSD as fuel is conducive to the reduction of air pollutants. It was also confirmed that examination and maintenance of construction vehicles had been</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>conducted regularly.</p> <p>In order to reduce the occurrence of similar incident, the Contractor allows only one concrete truck operating at surface each time. The Contractor was suggested to keep track of regular examination and maintenance of construction vehicles to prevent malodour issues caused by construction vehicles.</p>	
EC192_CKRCT20240405_777	5 th April 2024	The Contractor Hotline	The Contractor & Engineer	Nighttime Noise	<p>A complaint from resident of Prosperous Garden was received by the Contractor on 5th and 6th April 2024 respectively about noise caused by four concrete trucks parking along Public Square Street near Prosperous Garden with the mixer drum in operation between 9:00p.m. to 10:00p.m., which generated noise and causing disturbance to the residents. The complainant requested those concrete mixer trucks stop parking in the vicinity of Prosperous Garden immediately.</p> <p>According to the information</p>	Investigation report was finalized on 2 nd May 2024.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>provided by the Contractor, construction works being carried out during the complaint period was concreting. This activity was confirmed to comply with CNP (GW-RE0182-24). The concrete trucks parking near Prosperous Garden were pending to enter the site as only one concrete lorry mixer could work in the site under the requirement of the CNP (GW-RE0182-24). Based on the information provided by the Contractor, frontline of the Contractor coordinated with the supplier's driver to relocate the concrete trucks. The concrete trucks were instructed to move away from the area</p> <p>The Contractor was urged by Resident Site Staff (RSS) to modify the traffic management measure. The Contractor was also recommended to park the concrete trucks at a location distant from residential area.</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC193_CKRCT20240424_782	24 th April 2024	Letter	The Contractor & Engineer	Flooding caused by blockage of drainage	The Management Office of Grand Waterfront sent a letter to HyD/Kln Regional office to complain about the flooding caused by blockage of drainage along San Ma Tau Street, and requested for follow up action.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	194	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	155	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.