

Appendix J**Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

| | Date received | Subject | Status | Total no. received in this month | Total no. received since project commencement |
|---------------------------------|--|--|-------------------------|---|--|
| Environmental complaints | 27 March 2019 (Referred by the Contractor on 29 March 2019) | <p>Environmental Complaint No: EC-009-CKRKTW20190329_01_C014</p> <p><u>Details of Complaint:</u></p> <p>A complaint was received by Highway Department on 27 March 2019 and transferred it to AMMJV on 28 March 2019. The complaint was notified by AMMJV and referred by the Contractor on 29 March 2019 regarding muddy plume observed outside the silt curtain of Central Kowloon Route – Kai Tak West, Kowloon on 27 March 2019.</p> <p><u>Details of Investigation and findings:</u></p> <p>According to the Contractor information, construction works was only conducted within fully-enclosed silt curtain. Muddy plume observed outside the silt curtain could be caused by the movement of transportation boat when berthing to marine platform, given the shallow depth of typhoon shelter.</p> <p>According to the Contractor information, construction works was only conducted within fully-enclosed silt curtain. Muddy plume observed outside the silt curtain could be caused by the movement of transportation boat when berthing to marine platform, given the shallow depth of typhoon shelter.</p> <p>It is considered that the proper mitigation measures for the marine works were provided by the Contractor during the site inspection. The potential source for the muddy plume was caused by the variation of the surrounding water quality. To conclude, this complaint is considered to be not project related</p> | Closed on 10 April 2019 | 0 | 9 |
| Notification of summons | -- | -- | -- | 0 | 0 |
| Successful prosecutions | -- | -- | -- | 0 | 0 |